



How to call an ambulance

An ambulance is sent out as soon as the address is confirmed. In the meantime, **try to calm down** and tell us the symptoms, age and gender of the person who needs an ambulance.



Call 119

Let the staff know the language you speak

Questions you will be asked

Q.1 Is it a fire or do you need an ambulance?

A.1 **Ambulance**

Q.2 Where is the location of the emergency?

A.2 **Address:**

School:

Q.3 What happened?

A.3 **What happened to whom? And how did it happen?**

Q.4 How old is the person who is feeling unwell?

A.4 **XX years old.**

Q.5 Please tell the caller's name and contact information.

A.5 **I am XXX at XXX school. My telephone number is XXXXX.**

Notes

You might be asked about the state of injury or acute illness, medical history, medication and home doctor.

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MEXT's Health and Hygiene Information Website
for Schools for Foreign Students

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